

ServiceNow

CIS-RCI Exam

ServiceNow Certified Implementation Specialist - Risk and Compliance Exam

**Questions & Answers
(Demo Version – Limited Content)**

Version: 4.0

Question: 1

Which of the following tables exist within the GRC: Profiles application scope? (Choose three.)

- A. Document
- B. Policy
- C. Risk
- D. Content
- E. Indicator

Answer: BCE

Reference:

<https://docs.servicenow.com/bundle/madrid-governance-risk-compliance/page/product/grc-policyand-compliance/concept/profiles-policy-compliance.html>

Question: 2

What are some characteristics of the ServiceNow Store? (Choose four.)

- A. Some applications are certified by ServiceNow
- B. All applications are certified by ServiceNow
- C. Applications may be developed by ServiceNow Technology Partners
- D. It houses both paid and free applications and integrations
- E. Applications are built on the ServiceNow platform
- F. Applications are certified by other developers

Answer: ACDE

Reference:

<https://www.servicenow.co.jp/content/dam/servicenow-assets/public/en-us/doc-type/resourcecenter/data-sheet/ds-servicenow-store.pdf>

Question: 3

Which role is not part of ServiceNow GRC?

- A. Risk User

- B. Risk Developer
- C. Risk Manager
- D. Risk Reader

Answer: B

Reference:

[https://community.servicenow.com/community?](https://community.servicenow.com/community?id=community_blog&sys_id=7d07e198db4b0cdc5ed4a851ca961994)

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Question: 4

Which of the following statements is true of a Risk Response task?

- A. Only one Risk Response task can be related to a Risk at a time
- B. Only users with the risk_manager role or higher can be assigned to a Risk Response task
- C. The risk admin role is required to assign the Risk Response task
- D. The Risk Response task is automatically progressed through the states using a workflow

Answer: C

Reference:

https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-risk/reference/r_InstallWRisk.html

Question: 5

What table, along with the Policy table, is linked to the Control Objective table by a many-to-many relationship?

- A. Entity Class
- B. Citation
- C. Authority Documents
- D. Risk Framework

Answer: B

Reference:

[https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r_InstallWPolAndCompl.html)

compliance/reference/r_InstallWPolAndCompl.html

Question: 6

Why would you create Entity classes?

- A. To show relationships between tables or objects you are tracking that doesn't otherwise exist anywhere in ServiceNow
- B. To be assigned to risk statements, which generate risks for every Entity listed in the EntityClass
- C. To be assigned to Control Objectives, which generate Controls for every Entity listed in the Entity class
- D. To show relationships between Entities and Policies and map them directory to Citations

Answer: C

Reference:

https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcommon/task/t_CreateProfileTypes.html

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